



# DIPLOMA OF HOSPITALITY MANAGEMENT



**PRICING:**  
 AUD\$4500  
 50% Deposit Required



**DURATION:**  
 78 Weeks  
 Including 12 weeks Break



**LOCATION:**  
 Ferguson Study Centre,  
 Gordons, Port Moresby

## COURSE OVERVIEW:

**SIT50416 - Diploma of Hospitality Management** reflects the role of highly skilled senior operators who use a broad range of hospitality skills combined with managerial skills and sound knowledge of industry to coordinate hospitality operations. They operate independently, have responsibility for others and make a range of operational business decisions.

## COURSE UNIT SNAPSHOT:

<u>Core Unit Code</u>	<u>Core Unit Title</u>
BSBDIV501	Manage diversity in the workplace
BSBMGT517	Manage operational plan
SITXCCS007	Enhance customer service experiences
SITXCCS008	Develop and manage quality customer service practices
SITXCOM005	Manage conflict
SITXFIN003	Manage finances within a budget

## JOB PROSPECTS:

- Banquet or Function Manager
- Bar manager
- Café Manager
- Chef de Cuisine
- Chef Patissier
- Kitchen Manager
- Restaurant Manager
- Unit Manager Catering Operations