



DIPLOMA OF TRAVEL AND TOURISM MANAGEMENT



PRICING:
 AUD\$4500
 50% Deposit Required



DURATION:
 52 Weeks
 Including 8 weeks Break



LOCATION:
 Ferguson Study Centre,
 Gordons, Port Moresby

COURSE OVERVIEW:

SIT50116 - Diploma of Travel and Tourism Management reflects the role of highly skilled senior operators who use a broad range of tourism or travel skills combined with managerial skills and sound knowledge of industry operations to coordinate travel or tourism operations. They operate independently, have responsibility for others, and make a range of operational business decisions.

COURSE UNIT SNAPSHOT:

<u>Core Unit Code</u>	<u>Core Unit Title</u>
BSBDIV501	Manage diversity in the workplace
SITTIND001	Source and use information on the tourism and travel industry
SITXCCS007	Enhance customer service experiences
SITXCCS008	Develop and manage quality customer service practices
SITXCOM005	Manage conflict
SITXFIN002	Interpret financial information

JOB PROSPECTS:

- Inbound Groups Manager
- Inbound Sales Manager
- Incentives Manager
- Tour Operations Manager
- Marketing Manager
- Product Development Manager
- Reservations Manager
- Travel Agency Manager